

EDUCATION

UNIVERSITY OF BALTIMORE
2020 (ABD)

EAST STROUDSBURG UNIVERSITY
OF PENNSYLVANIA
Fall 2009

UNIVERSITY OF NORTH CAROLINA
AT CHAPEL HILL
Spring 2007

EXPERIENCE

LEIDOS
2022-Present

PERATON
2021-2022

NORTHROP GRUMMAN
2019-2021

FX WELL
2018-2019

IDFIVE
2018

UNIVERSITY OF BALTIMORE
2009-2018

DOCTOR OF SCIENCE
Information and Interaction Design
Dissertation: "An empirical study on user interface design determining perceived value of mobile banking among first-generation college students in Baltimore"

MASTER OF SCIENCE
Management and Leadership

BACHELOR OF ARTS
Exercise and Sports Science, Sports Administration

SENIOR MANAGER, UX & ACCESSIBILITY
Led agency-wide UX initiatives for mission-critical health IT solutions. Championed cross-functional collaboration, advanced user research methodologies, and drove adoption of modern tools to enhance product development cycles.

SENIOR MANAGER, UX & ACCESSIBILITY
Directed interdisciplinary teams across design, development, and content strategy to ensure cohesive user experiences. Implemented evidence-based research practices and integrated modern design systems to streamline project workflows and elevate product quality.

UX SPECIALIST
Served as a lead UX designer on large-scale digital initiatives in federal government. Supported cross-functional teams spanning development, design, and content to deliver intuitive, user-centered platforms. Combined hands-on UX design with leadership in agile implementation, user research, and system architecture.

MANAGER, UX
Delivered high-impact UX strategy and design for clients in higher education and nonprofits. Synthesized research findings into actionable insights and led design workshops to drive alignment.

INFORMATION ARCHITECT
Delivered high-impact UX strategy and design for clients in higher education and nonprofits. Synthesized research findings into actionable insights and led design workshops to drive alignment.

DIRECTOR (2013-2018)
Held progressive leadership roles culminating in oversight of digital strategy, marketing/communications, and departmental direction. Managed 140+ personnel, developed strategic plans, and implemented design strategy. Championed student-centered web experiences.

ASSOCIATE DIRECTOR (2011-2013)

COORDINATOR (2009-2011)

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SKILLS

USER RESEARCH

INFORMATION ARCHITECTURE

USABILITY TESTING

PROTOTYPING

PRODUCT MANAGEMENT

RESPONSIVE DESIGN

AI TOOLS

CODING

ACCESSIBILITY

CORE COMPETENCIES

Executive Leadership
Strategic Planning
Digital Transformation
Product Management
Organizational Development
Data-Driven Decision Making
UX/Product Strategy
Design Thinking
Human-Centered Design
Service Design
Agile Methodology
Team Building & Mentorship